

Status of Claredi Issue Tickestests as of August 5, 2003, per issue tracking. To date we have opened 15 issues with Claredi; 1 remains open.

Error	Claredi-Status		ticket	Reported Date	File	Description
H20656	Fixed, Ready for Production	834	5231	05/02	030612.A.DLR AZDAILY-2003-4-30.834	<p>H20656:'Other Insurance Company Name' (N1) was not expected because the Payer Responsibility Sequence Number Code is 'Unknown' (COB01=U)</p> <p>H20656:'Coordination of Benefits Eligibility Dates' (DTP) was not expected because the Coordination of Benefits Code is 'Unknown' (COB03=5)</p> <p>H20656:'Coordination of Benefits Eligibility Dates' (DTP) was not expected because the Payer Responsibility Sequence Number Code is 'Unknown' (COB01=U)</p> <p>The implementation guide does not preclude transmission of COB information even though payer responsibility is unknown.</p> <p>Claredi agreed that these are not HIPAA errors. The problem has been fixed, but not yet implemented in their edits.</p>
H40180	Claredi will fix	834	5390	05/13	HIDaily834mo-2003-5-12.834	<p>H40180 56 'Responsible Party Name' (2100G NM1) must be different than 'Member Name' ((2100A NM1).</p> <p>Simply, different people can have the same name.</p> <p>Claredi agrees and will fix the edit; it takes a week or two from the time they agree to the fix until it gets implemented.</p>
H20656	Fixed, Ready for Production	834	5391	05/13	HIDaily834mo-2003-5-12.834	<p>H20656:'Member Health Information' (HLH) was not found, but was expected because the Maintenance Type Code is 'Addition' (INS03=021) and Maintenance Reason Code is 'Re-Enrollment' (INS04=41)</p> <p>Implementation guide only suggests that this information be transmitted when available.</p> <p>Claredi agreed and has fixed the edit.</p>

Error	Status		ticket	Reported Date	File	Description
H10658	Fixed, Ready for Production	820	6294	07/15	Alohac-820-2003-7-7.txt	<p>H10658 X12 Syntax Error - Segment 'Individual Remittance' (ENT) exceeded maximum number of repetitions.</p> <p>Claredi support indicates that they've had bigger files than this process without a problem. They need to have their developers take a look at it.</p>
H20031	Affects Hawai'i only Fixed, Ready for Production	834	6418	07/22	hpalohac.834-20030715-s2.txt	<p>H20031 The Change of Location Code (INS04=43) cannot be used with a Cancellation/Termination Code (INS03=024)</p> <p>The implementation guide does not preclude using this or any other reason code with a termination.</p> <p>Mercy Care's Foresight/EDIFact editor does not register this as an error -- 7/29.</p> <p>Only Hawai'i uses this reason code.</p>
H20205	Fixed, in QA for testing	834	6475	07/25	edi0000024200307240000oo.mec	<p>H20205 Incomplete loop (834). Missing mandatory 2000 (Member Level Detail).</p> <p>Error reported even though member detail is present. When this file was edited on 7/24, we did not get this error. It was present, however, when re-edited on 7/25.</p>